

Return Policy

No merchandise can be returned without an authorization number. We do not accept returns on chemicals or coatings. Returns must be made within 15 days of invoice and must be in new condition. Materials returned must be shipped prepaid. Discontinued items, custom orders or items that have been out of our factory for 3 months or longer cannot be returned. Returns subject to minimum 15% restocking fee.

Warranty

All of our products carry an unconditional 6-month guarantee, but Demand must be notified within 48 hours of receipt of defective or damaged merchandise or shortages. Defective products will either be replaced or repaired at no charge. Abused tools will be repaired and returned only if the customer consents to charges in writing.

Please Note – Disclaimer

The products in this catalog are offered as options for the purchaser. Having no control over the use of the products in this catalog, we assume no liabilities connected with their use. Under no circumstances are we or the seller liable for any loss, damage or expense of any kind arising out of the use or inability to use our products.